# **Among Friends On-site Program Coordinator**

Among Friends is a locally-run social respite day program for older adults with memory loss and providing time for caregivers to refresh and renew.

**Position description:** The Coordinato<u>r</u> manages the daily activities, works directly with participants, coordinates volunteers, maintains records, and positively represents the Among Friends program. Wages start at \$20.00 per hour (based on experience). Program hours are Tuesdays and Thursday from 8:30 to 3:30. The actual participant contact time will be 9:00am-3:00 pm. The additional hours will be used for preparation, intake interviews, record keeping and attending meetings directed by the board.. Total hours will be 25 per week.

## Daily program 9 AM TO 3 PM

- Prepares activities, leads activities, and coordinates with volunteer leaders of specialized activities
- Monitors all participants carefully
- Ensures physical environment is safe
- Takes charge in an emergency
- Communicates with the caterer about each week's food order
- Does shopping or seeing donations for supplies, coffee/tea, and snacks
- Maintains accurate records of both participant and volunteer hours for every session

#### **Coordinates volunteers**

- Assigns, oversees, and models interactions between volunteers and participants
- Delegates tasks to volunteers; recognizes and affirms volunteer service often
- Recruit a volunteer to send birthday, sympathy, and thank you cards as needed
- Assists in orientation and training of volunteers as assigned

### Offers emotional support and encouragement to family caregivers

- Provides written and verbal reports to caregivers of their loved one's daily activities and social interactions
- Files a copy of all reports in each participant's file
- Provides information regarding community resources for individuals experiencing dementia and their caregivers

#### Provides administration work and support

- Assists with maintaining, adhering to, and communicating policies and procedures to volunteers and Board
- Conducts intake interviews
- Keeps daily records for each participant and produces weekly detailed reports
- Prepares and distributes monthly invoices for families or social agencies
- Responds to telephone and website inquiries 9:00-4:00 Monday-Friday once per day
- Provides a written monthly report to the Board
- Checks Among Friends email account twice per day
- Works with the Board to accomplish the goals of the program.
- Performs other duties as assigned

#### **Education and Experience**

A college degree in social work, psychology, human development or social services preferred. An individual with a high school diploma, who has worked with elderly or young adults with disabilities or individuals with chronic health conditions (ie Parkinson's, MS, etc) will be considered for this position.

## **Requirements and Expectations**

- Adheres to mission, constitution, and direction of the Board
- Promotes and protects the rights of participants by maintaining confidentiality, dignity, and privacy following HIPAA protocols
- Performs all duties in a polite, respectful, courteous, kind, compassionate, and teamoriented manner.
- Works ethically and honestly.
- Is punctual and dependable.
- Has knowledge of the principles, rules, materials and equipment requirements for a social day respite program for individuals living with dementia and their caregivers; thorough knowledge of the philosophy and objectives for aging, cognitive or sensory impairment or mobility changes, including psychology and sociology and personal health and hygiene; and has thorough knowledge of Alzheimer's disease and dementias.
- Required online training program for dementia caregivers, approved by the Board, must be completed within 60 days of employment.

**Qualification:** This position requires someone with strong leadership skills, self-motivation, and an ability to complete tasks in a timely and appropriate fashion.

To apply for this position contact Bonnie Jones-Witthuhn at <a href="mailto:amongfriendsrf@gmail.com">amongfriendsrf@gmail.com</a>. Or 715-293-2561